

# Hannalore Kennels

## Consent to Service

15673 County Highway 23  
Unadilla, NY 13849

Cheryl Eighmey, Owner/Operator  
(607) 563-7505  
(607) 563-7525 Fax

Welcome to Hannalore Kennels where we specialize in pet boarding, all breed dog and cat grooming, doggy daycare, obedience training, classes in dog obedience and pet grooming. We are open from 8:00 am to 10:00 am and 4:00 pm to 6:00 pm **MONDAY** through **SATURDAY**. We are closed on **SUNDAYS** and major holidays but will make exceptions for emergency situations. There will be an additional charge for a Sunday or holiday pickup/drop off. Reservations are accepted by phone (607) 563-7505 during regular business hours, by email to [cheryl@hannalorekennels.net](mailto:cheryl@hannalorekennels.net) or by our website [hannalorekennels.net](http://hannalorekennels.net). **Voicemail messages are checked periodically prior to 9 PM, so leave a message in case of an emergency and someone will return your call.**

**All dogs must arrive on a leash and cats must be in a carrier.** This is for their safety and ours. All pets at our facility must show proof current canine and/or feline distemper series and rabies vaccinations. We highly recommend Bordetella vaccinations, but do not require it. However, we reserve the right to require it when necessary. Your pet must also be on a monthly flea/tick control. **We do not knowingly accept animals with fleas.** Any animal found with fleas will receive a "Capstar" tablet and/or application of "Advantage" which will be done at the owner's expense. Your pet must also be on regular de-worming program, to ensure optimal health of your pet, and to prevent a parasite infestation at Hannalore Kennels. There may be an additional fee for administration of medications.

Hannalore Kennels will provide a quality dry kibble and fresh water for your pet. However, you may bring your dog food/treats. These should be in sealed, airtight containers that are clearly labeled with pet(s) name, amount to be fed, frequency and brand. Any toys, blankets, etc., must be washable and we cannot guarantee that they will make it home in their original condition. If you do not bring a blanket or bed for your pet, Hannalore Kennels will provide one.

Our large indoor runs (where your pet eats and sleeps) are heated and air conditioned. Our outside runs are mainly for a bathroom area and exercising. At no time will your pet be housed with the pets of other clients. We do have larger outdoor play areas and walking trails. If your pet requires extra exercise or a private walk, we will be happy to provide that for an additional fee. We also offer group play as an additional service. An evaluation of your pet is required for group play.

Daily rates are figured on a 24-hour period. Additional fees may apply. Pets not picked up during our scheduled office hours will be charged an additional overnight fee. All past due fees are to be paid prior to pet drop off. Cancellations are appreciated within 48 hours of reservation. In the event of financial difficulties, possible payment arrangements can be discussed prior to pet drop off. Any property damage caused by your pet(s) will be charged at its replacement value. Any check returned for insufficient funds will be charged and additional \$30 fee. Any balances must be paid by cash, money order or credit card before additional services will be provided.

In the event of an emergency, we will make every effort to reach you with the numbers you have provided us prior to veterinary treatment. We reserve the right to take your pet to the nearest veterinarian clinic in the case of an emergency. All emergency visit charges will be your sole responsibility upon your return. Your signature below indicates your agreement to these terms.

We are not staffed 24 hours a day. The owner and staff of Hannalore Kennels agree to exercise due and reasonable care and to keep the kennel premises sanitary and properly enclosed. The pets will be fed properly and regularly, and be housed in clean, safe quarters. All pets are boarded or otherwise handled or cared for by our staff without liability on the Hannalore Kennels part for loss or damage from disease, theft, fire, death, running

away, injury, or harm to persons, other pets and property by said pet, or other unavoidable causes, due diligence and care having been exercised.

It is understood by Hannalore Kennels and pet owner (you) that all provisions of this contract shall be binding by both parties for this visit and all subsequent visits. Any controversy or claim arising out of or related to this Agreement shall be settled in a timely manner between both parties and/or their attorneys if deemed necessary.

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Signature of pet owner

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Date

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Signature of Hannalore Kennel Staff

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Date